A710 as a 3CX SBC Router User Guide

1. A710 Product Introduction

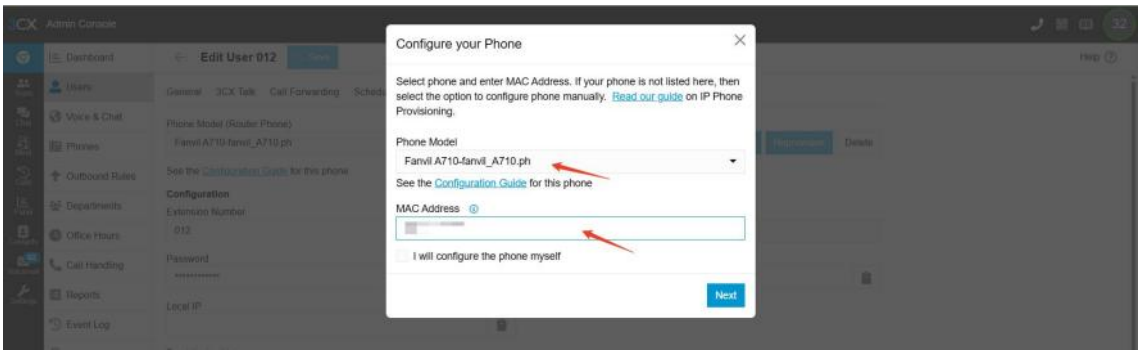
When the A710 device is used as a 3CX SBC Router, it can reliably connect 3CX-compatible devices on the local area network to the 3CX Cloud PBX, ensuring the continuity and stability of voice calls.



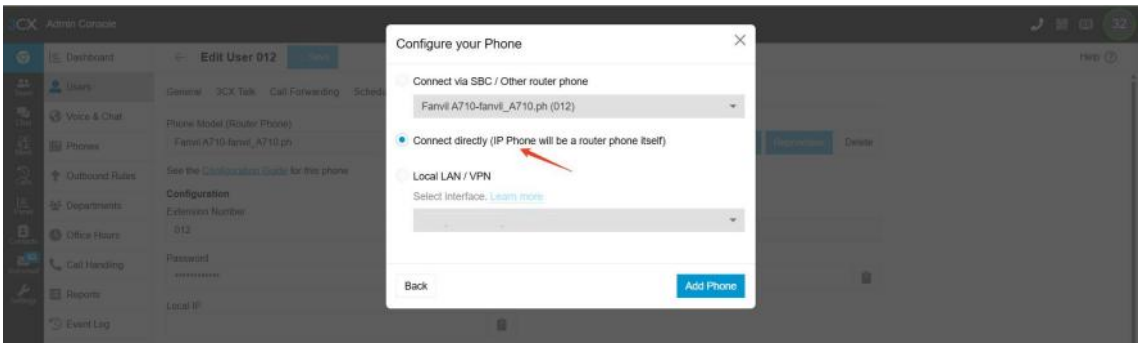
2. Steps of Provision A710

2.1. Auto Provision

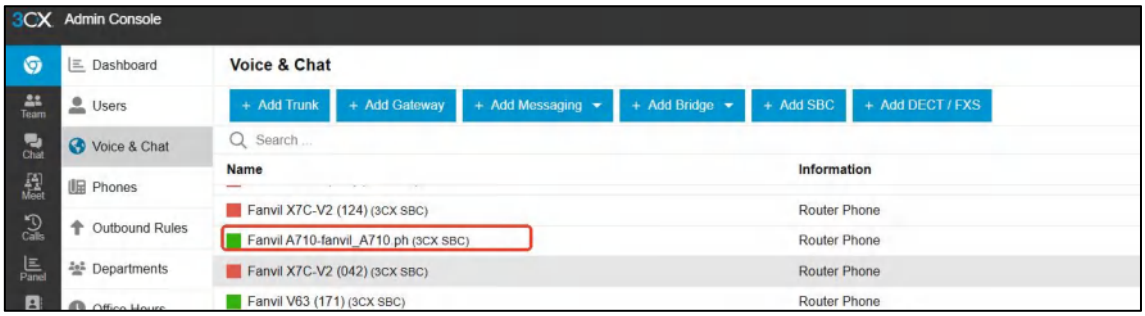
1) Click Admin > Users, select or add a Extension, select Phone Model to A710*, and enter the device's MAC Address;



2) Choose direct connection: Connect directly (IP phone will be a router phone itself), then click Add Phone.



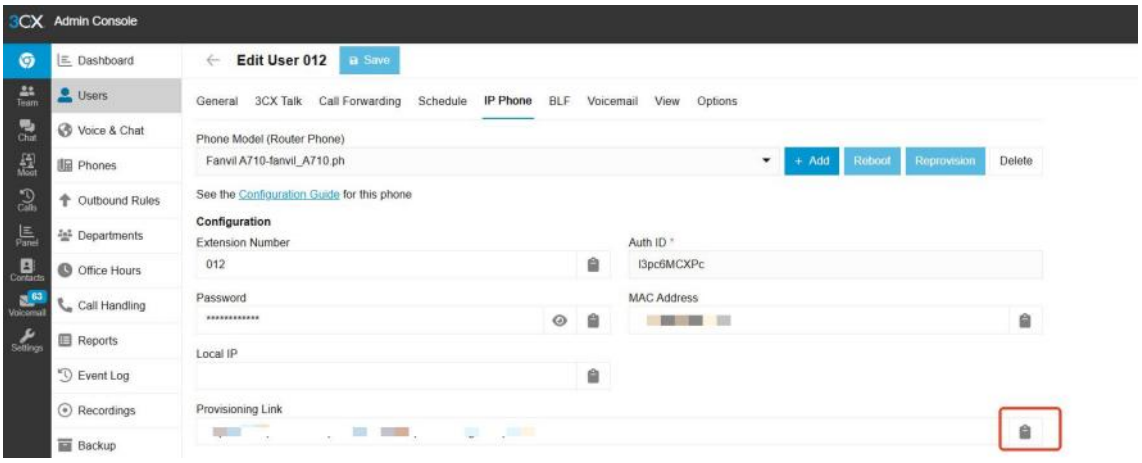
3) Rebooting or resetting the device will allow it to be provisioned as a Router Device on 3CX. After successful provision, the device can be found in the 3CX Management Console > Admin > Voice & Chat, where its running status can also be viewed.



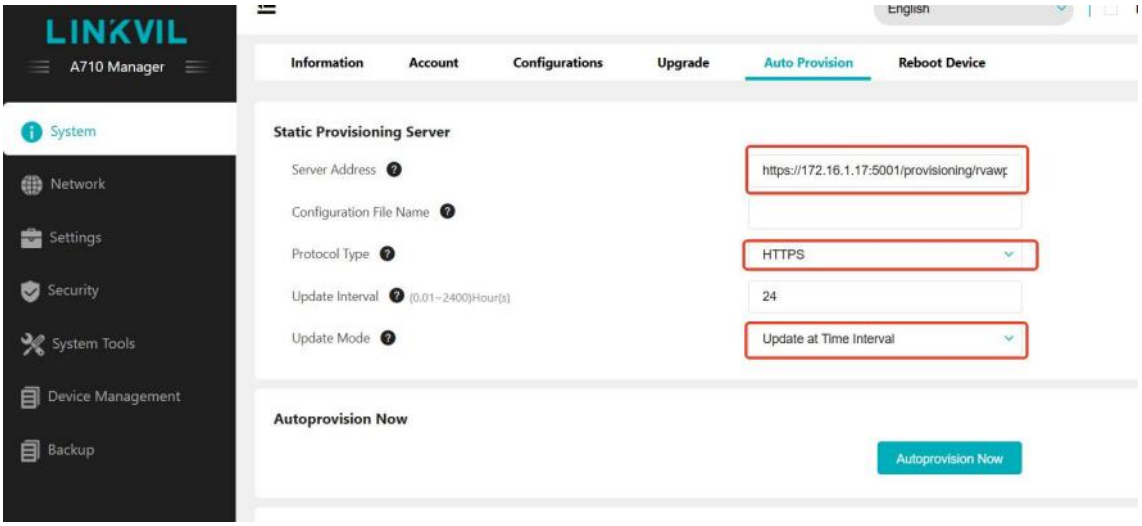
2.2. Static Provision

After completing steps 2.1 1) & 2), static provision can also be performed using the following methods:

1) Access 3CX Management Console>> Admin>>Users, choose the user added in step 2), click Edit >> IP Phone, Click the Copy icon to copy the Provisioning Link.



2) Access the device webpage >> System >> Auto Provision >> Static Provisioning Server, paste the copied link into Server Address, select Update at Time Interval or Update After Reboot for Update Mode, and click Apply to save.

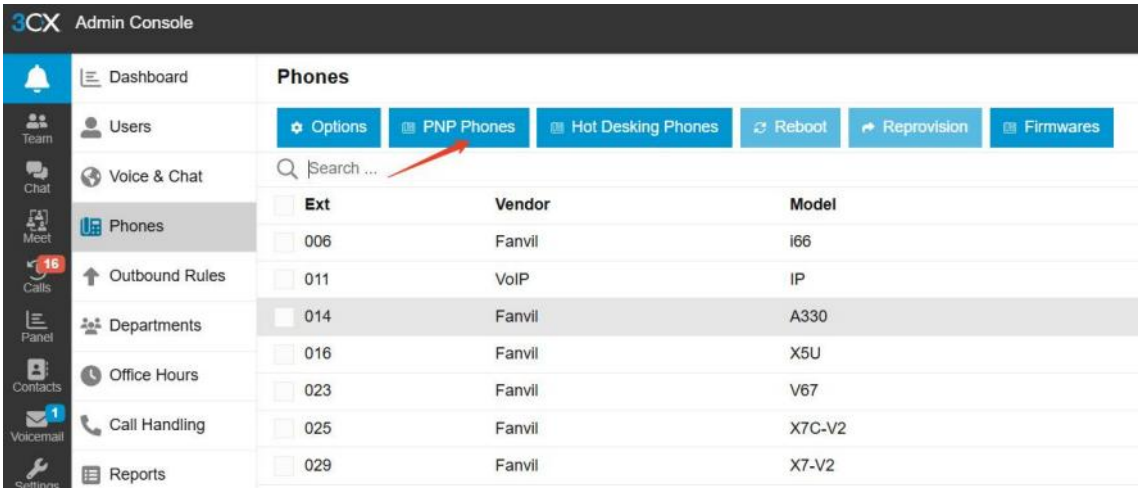


3) Restart or click Autoprovision Now, and the device will be provisioned as a Router Device to 3CX.

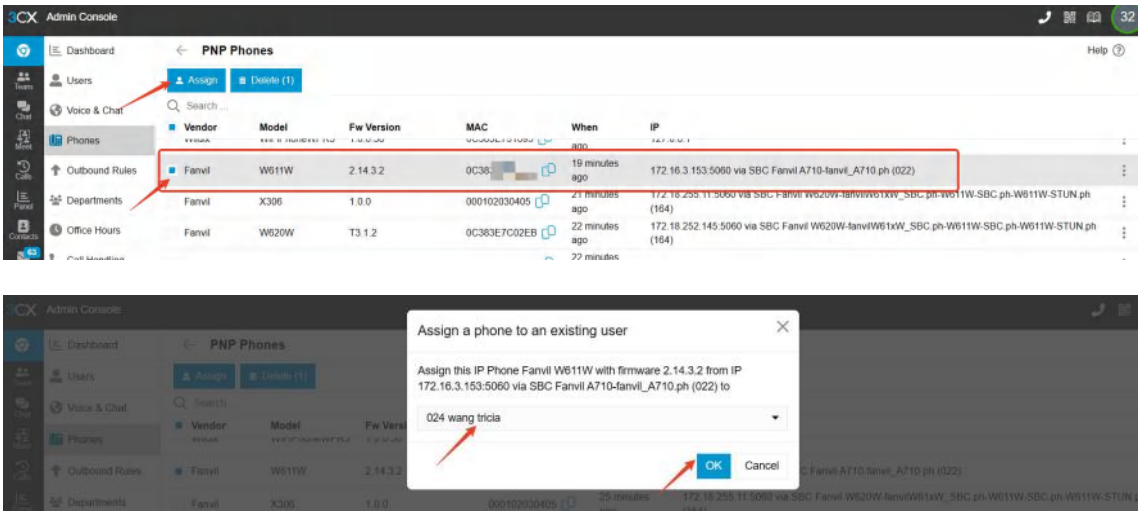
3. Provision SBC client

Note: This applies to situations where the A710 and terminal devices are on a local area network, while the 3CX server is in the cloud.

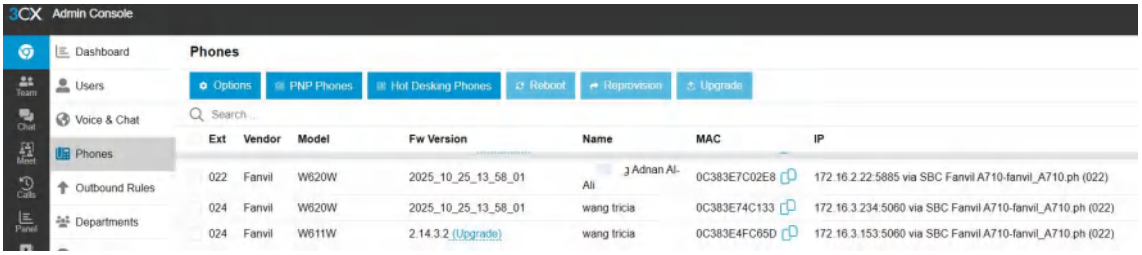
1) Access the 3CX Management Console >> Admin >> Phone >> PNP Phones.



2) Select the device that will act as the SBC client, click Assign, assign an extension number, and click OK to complete the provision.



3) After successful deployment, you can view these devices, their assigned extension numbers, and the SBC Router they are using in the 3CX Management Console >> Admin >> Phone.



*Note: This demonstration is based on a custom template for A710. For template file configuration instructions, please contact Fanvil.