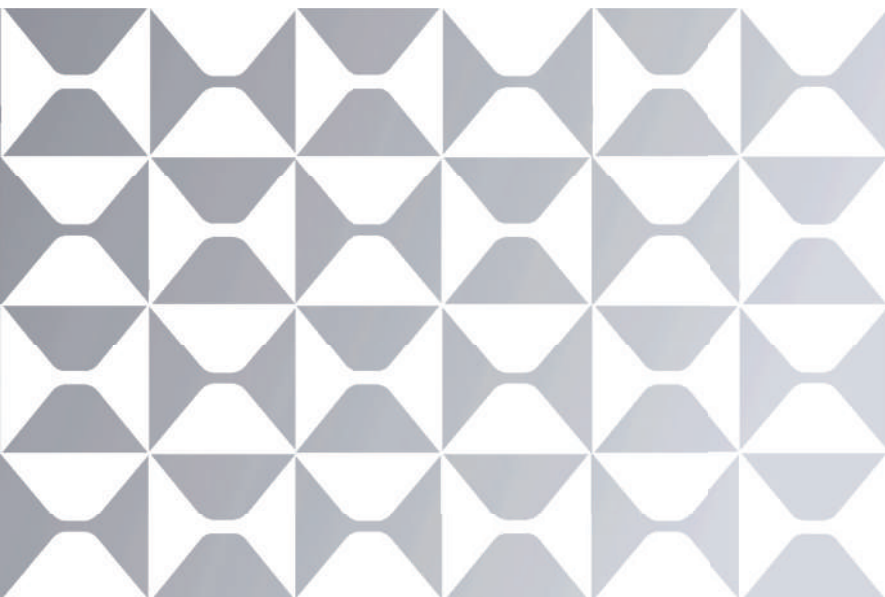


MAXHUB Wireless PTZ Camera

Model: EP50



Quick Start Guide

V1.3

MAXHUB

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Safety Instruction

- During the installation and use of this device, all electrical safety regulations of the country and region where it is used must be strictly adhered to.
- Please use the power adapter that comes with this product.
- Do not connect multiple devices to the same power adapter. Exceeding the load capacity of the power adapter may result in overheating or fire.
- Do not use the adapter or power cord if damaged. Otherwise, it may cause electrical or mechanical hazards.
- When installing the device outdoors or on a rooftop, ensure that the device is securely fixed. The installation should ensure that it will not fall over or become unstable and that all parts are securely fastened before powering on.
- To avoid overheating, ensure that the device is properly ventilated and not obstructed.
- If the device malfunctions, generates unusual noise, emits strange odors, or produces smoke, please immediately turn off the power and unplug the power cord. And contact the service center for inspection and repair.
- If the device is not in use, please keep the device powered off.
- This device contains no user-serviceable parts. Damage caused by your self-disassembly is not covered under the warranty.

Note:

If used in a residential environment, this device may cause radio interference.

Special Statement

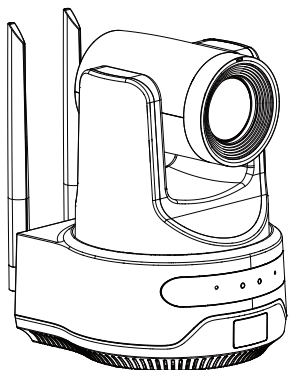
- Intellectual Property Rights: The hardware and software design of this product are protected by copyright law. Unauthorized copying of the manual or any part of the product will subject violators to legal consequences.
- This manual is for reference only. The final actual functions are subject to the real product you receive.
- The images are for reference only. Please refer to the actual product. Our company reserves the right to improve and change the product's appearance and design without prior notice.

I. Package Contents

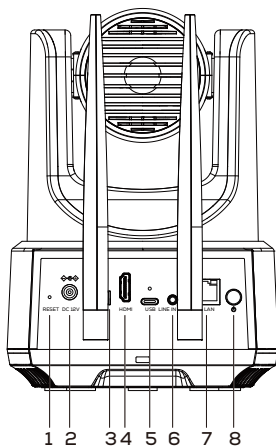
Please check if the following contents are included in the package:

1. Wireless PTZ Camera EP50 × 1
2. Power Adapter × 1
3. Power Cord × 1

II. Product Introduction



Front

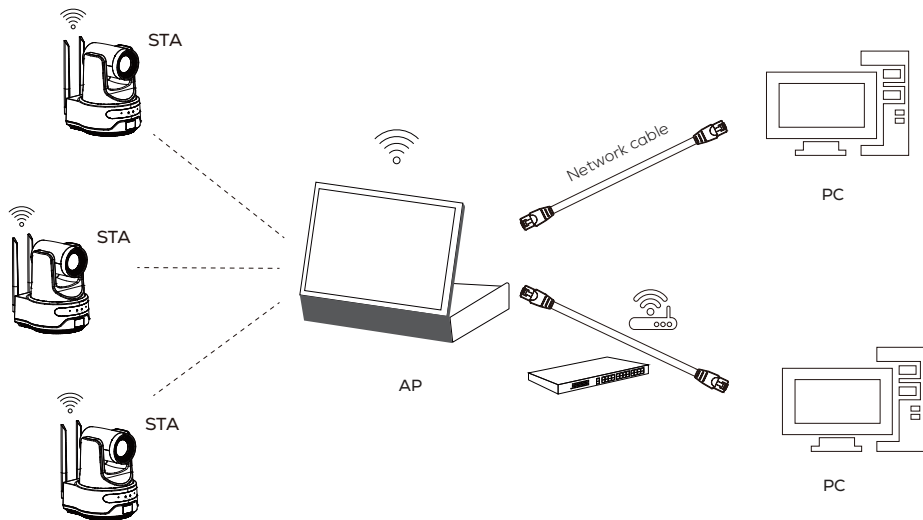


Back

No.	Item
1	Reset
2	DC 12V Power Port
3	RS485 Port
4	HDMI Port
5	USB Port
6	Line In
7	LAN Port
8	Power

III. Connection

The wireless PTZ camera EP50 can be paired with the capture host automatically. And the capture host can be connected to the capture PC directly via a network cable, or via a switch or router.



IV. Troubleshooting

- **No Image Displayed**

- 1) Ensure the camera power supply is connected properly, the voltage is normal and the power indicator is always on.
- 2) Ensure the camera can self-test normally if the power is turned off.
- 3) Ensure the cables of the video platform and the display are connected correctly.

- **The Video or Image Displayed by the Camera is Shaking.**

- 1) Check if the camera installation is secure.
- 2) Check if anything is obstructing the camera lens.

- **No Video Displayed in Browser**

Non-IE browsers and non-IE-based browsers are not supported. It is recommended to use Google Chrome, Firefox, or Edge browsers.

- **Cannot Access the Camera via Browser**

- 1) Check if the network connection works properly by connecting the PC to the network. Rule out issues such as cable faults or network issues caused by PC viruses. Ensure that the PC and the camera can successfully ping each other.
- 2) Disconnect the camera from the network and connect it directly to the PC. Reset the camera's IP address if necessary.
- 3) Check if the camera's IP address, subnet mask, and gateway settings are correct.
- 4) Ensure there are no conflicts with the MAC address.
- 5) Check if the Web port has not been changed from the default, which is 80.

- **Forgot IP Address or Web Login Password**

Default Camera IP Address: 2.0.0.8;

Default Username: admin;

Default Password: admin.

If you forgot the IP address or the web login password for your camera, you can try the default settings above to regain access.

